

Date

<u>Name</u> <u>Address</u> <u>City, State Zip</u>

Dear BFGoodrich, Uniroyal, Medalist, Phantom, American Prospector or Liberator tire owner.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BFGoodrich Tires has decided that a defect which relates to motor vehicle safety exists in certain tires as described below and is recalling approximately 46,000 passenger and light truck tires which may be affected.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires. In an affected tire, the condition is ordinarily noticeable as an unusual noise or vibration, and may also be visible as a bulge in the shoulder/tread edge area. The condition could eventually result in a tread/bett detachment, which could potentially lead to a loss of control and potential vehicle crash.

All of the affected tires were manufactured in DOT weeks 15 and 18, 2004 (April 11-24) and include BFGoodrich, Uniroyal, Liberator, Medalist, Phantom and Prospector brands in the following sizes:

LT235/75R15 BFGoodrich All-Terrain T/A^{KO} Load Range C RWL 33X12.50R15 BFGoodrich All-Terrain T/A^{KO} Load Range C RWL P245/75R16 BFGoodrich Lend Terrain LT235/70R16 BFGoodrich All-Terrain T/A^{KO} Load Range C RWL

P255/70R16 Liberator A/T

P255/70R16 109S Medallet Trail A/P ORWL P255/70R16 Medalist Sport King A/T Steel Radiel

P255/70R16 109S Phantom AP RWL

P255/70R16 American Prospector AP RWL

P246/75R16 Uniroyal Laredo AWP P265/75R16 114S Uniroyal Laredo AWP ORWL P255/70R16 Uniroyal Laredo AWP P265/75R15SL112S Uniroyal Laredo A/S AWP

The recalled tires have Department of Transportation tire identification numbers which begin with DOT BF and end with the last four digits 1504 or 1604. The DOT codes are found on the inner or outer sidewall of the tire just above the wheel rim and are printed in

small type less than half an inch tall (5/16-inches). See enclosed illustration. There are no issues with tires outside of these DOT weeks.

These tires must be replaced with new tires. Replacement tires are immediately available through your BFGcodrich, Uniroyal, Medalist, Phantom, American Prospector or Liberator tires dealer or retailer. Please arrange to return your tires to the dealer from whom you purchased them to receive a no-charge replacement. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for detaits.

If you have any questions or concerns about this recall, please call BFGoodrich Tires at 1-877-788-8899 or Uniroyal Tire at 1-877-458-5878 between 8:30 a.m. and 6:00 p.m. eastern standard time. Monday through Friday.

If the dealer from whom you purchased the tires fails, or is unable to provide replacement tires without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toil-free Auto Safety Hotline at 1-888-327-4236.

Commitment to quality and respect for the customer are our highest priorities. Please accept our apology for any inconvenience that replacing these tires may cause you.

BFGoodrich Tires

Reimbursement to Customers for Replacement Prior to Recall

If you have already <u>paid</u> to have your tires replaced due to failures related to this specific recall, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the replacement would have cost if completed by an authorized BFGoodrich Tires dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

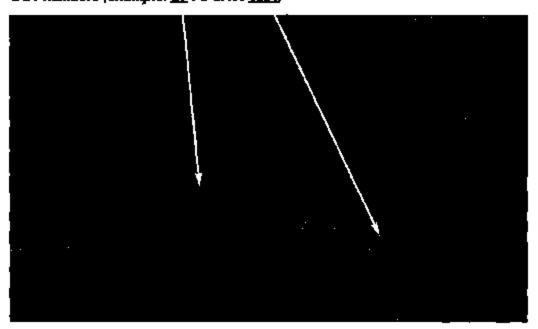
- The name and address of the person who paid for the replacement
- The model name and size of the tire that was replaced.
- What problem occurred, when the tire was replaced and who replaced it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from the company. If your claim is denied
 you will receive a letter within 60 days of receipt with the reason(s) for the denial.

Please speak with your dealer concerning this matter.

If you have any questions or concerns about this recall, please call BFGoodrich Tires at 1-877-7788-8899 or Uniroyal Tire at 1-877-458-5878 between 8:30 a.m. and 6:00 p.m. eastern standard time, Monday through Friday.

TIRE IDENTIFICATION NUMBER/DOT CODE

DOT numbers (example: BF P8 UA11 1504)



"The DOT number may be located on either the inside or outside sidewall of the tire.

<u>ABOUT DOT MARKINGS</u>

DOT markings serve as the tire's fingerprint and signifies compliance with U.S. Department of Transportation Tire Safety Standards. The DOT code can be found on the sidewall right above the rim. Make sure your tire is of the same make and model and look for a DOT code on the sidewall that begins with BF and ends with either 1504 or 1604. If you are having difficulty identifying your tire's DOT code, please ask your local tire dealer to assist you.

The first two characters BF designate the tire's manufacturer and plant code. The third and fourth characters denote the tire size. The fifth, sixth, seventh and eighth (optional) characters identify the brand as well as other significant characteristics. The final four numbers denote the date the tire was produced with the first two indicating the week, and the last number indicating the year (1604 indicates the tire was built in the 15th week of 2004).